

NO

THE **ALL-IN-ONE** POS, PAYMENTS & OPERATIONAL SYSTEM

Purpose-built for large
scale cultural venues.

POWERING CENTRALISED VENUE OPERATIONS

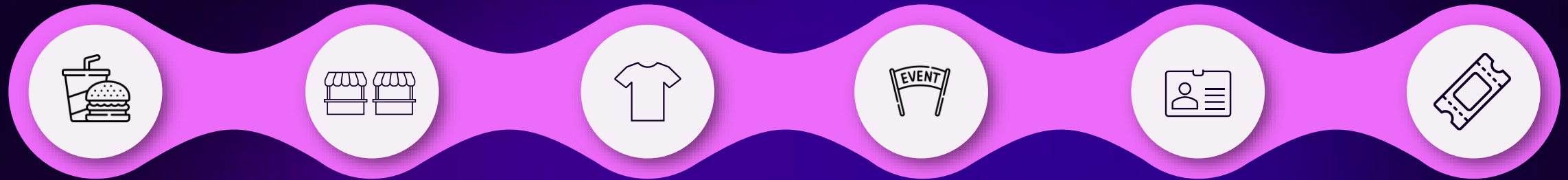
NOQ's market-leading POS and payment system unlocks new levels of revenue, data insight, and customer engagement through each and every transaction.

- ⚡ Market-leading transaction speeds, with offline capability
- 🔄 Future-ready, omni-channel ordering formats
- 🏢 Centralised multi-outlet management & automated revenue split
- 📊 Enhanced data capture with real-time, custom reporting
- 📦 Stock management & inventory control
- 🎯 Digital loyalty, discounts & membership management
- 🎫 Ticketing integrations seamlessly connecting payments & customer data
- 🧩 Technical partner providing bespoke development



NOQ's CENTRALISED ECOSYSTEM

Tailored implementation that ensures every service ecosystem and revenue channel is seamlessly connected to deliver a holistic, real-time overview of your venue operation.



INTERNAL F&B

Centralise internal operations and elevate in-venue performance with scalable payments, flexible service scapes, and unified oversight.

EXTERNAL F&B

Extend control and visibility through onboarding and centralising any external operators with NOQ, ensuring genuine venue wide data aggregation.

RETAIL / SHOP

Bring in-person merchandise and ecommerce into one ecosystem with retail POS, central stock visibility and 3rd party revenue distribution.

EVENTS

Onboard external operators for pop-up events with complete operational visibility and automated post-event revenue sharing.

LOYALTY

Incentivise and reward attendees with our in-built membership, loyalty and digital discount engine, enabling seamless redemption across site-wide POS devices.

TICKETING

NOQ will integrate to link in-venue purchase data to ticketing profiles, offering rich detail across attendee consumer habits.

SITE-WIDE SYSTEM

VENUE-WIDE CENTRALISATION

Deploy NOQ Point of Sale across all internally and externally managed outlets - including 3rd-party operators - to unify and control revenue streams, enhance the service environment, and create a centralised hub of actionable sales insights.

OPERATIONAL COVERAGE

- High Volume F&B ✓
- Restaurants / VIP ✓
- External Operators ✓
- Pop-Ups & Kiosks ✓
- Shop / Retail ✓
- E-commerce ✓
- Events ✓

ORDERING CHANNELS

- Counter Ordering ✓
- Table-Side Ordering ✓
- Interval Pre-Ordering ✓
- Digital/QR Code Ordering ✓
- In-Seat Ordering ✓
- Self-Service Ordering ✓
- Frictionless Ordering ✓

BACKEND PORTAL

- Site-Wide Reporting ✓
- Multi-Store Management ✓
- Centralised Stock Control ✓
- Staff/User Management ✓
- Device Management ✓
- Site-Wide Refund Control ✓
- Revenue Splits ✓

ENGAGEMENT

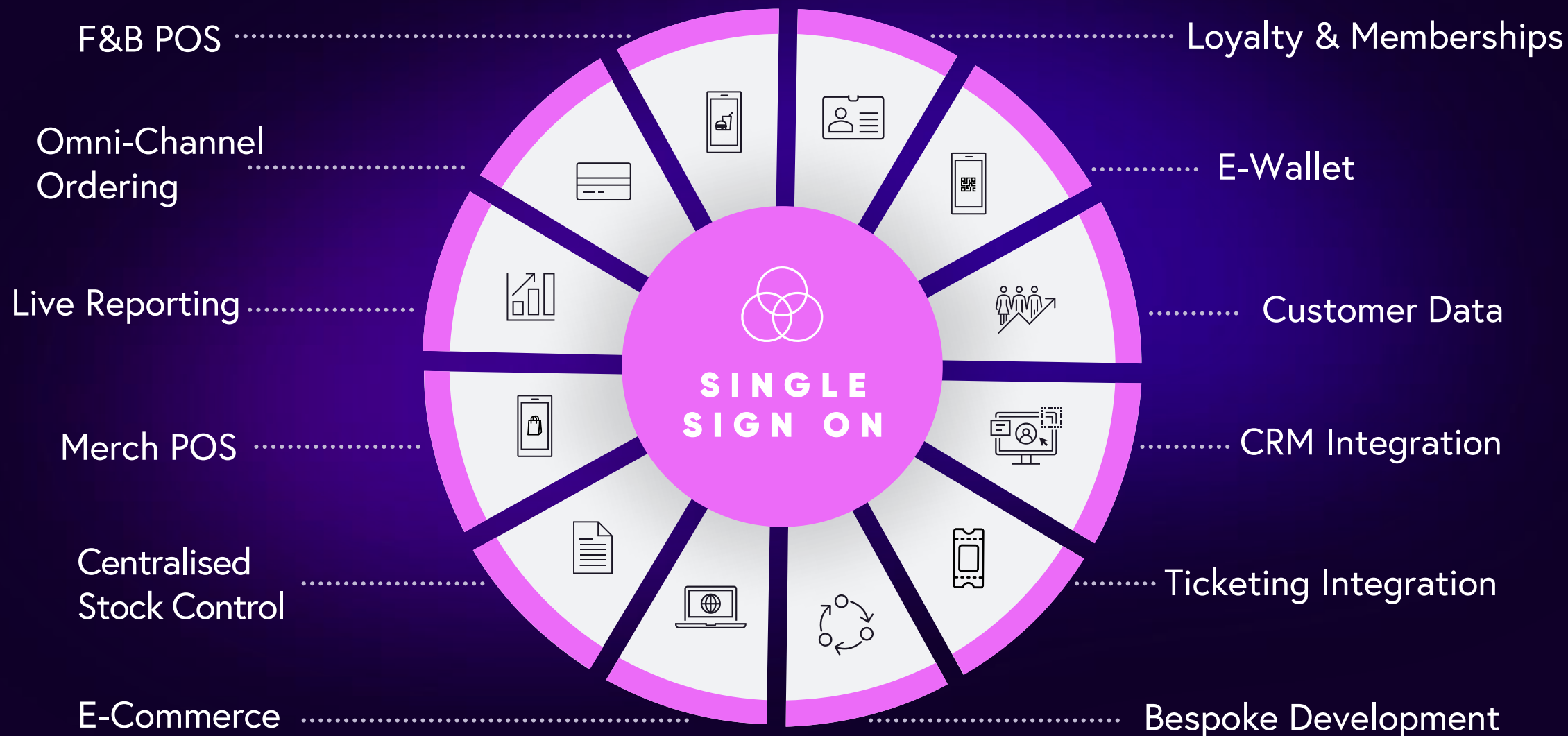
- CRM ✓
- Box Office ✓
- Promotions & Discounts ✓
- E-Wallet ✓
- Ticketing Integrations ✓

TECHNOLOGY

- Bespoke Development ✓

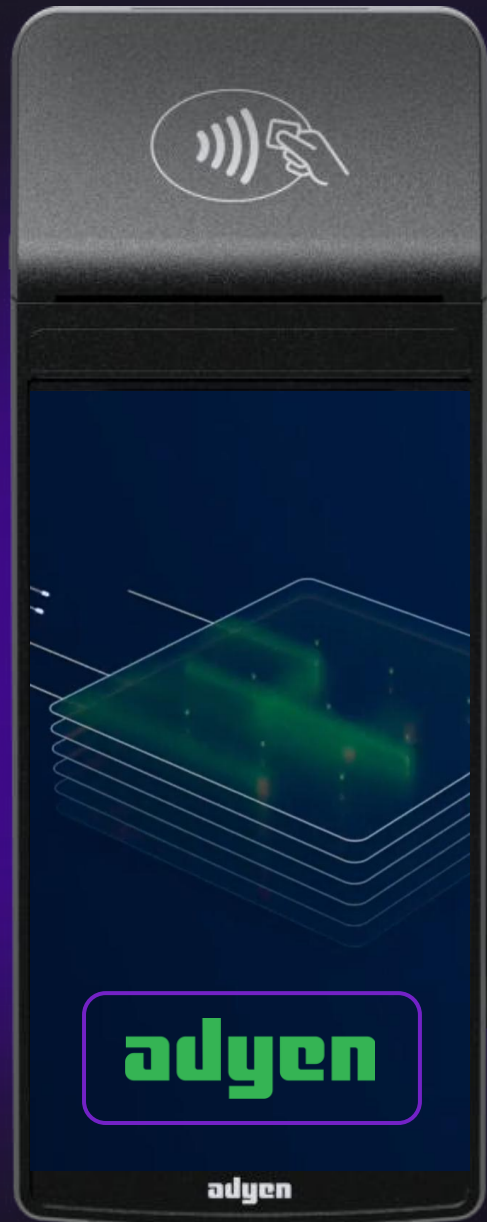
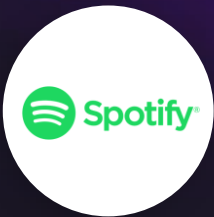
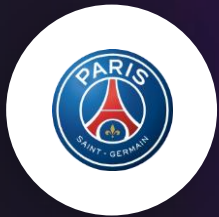
POWER OF NOQ PARTNERSHIP

Empowering connection across fragmented service ecosystems



adyen POWERED PAYMENTS

NOQ's omni-channel point of sale software and hardware are integrated with leading payment service provider Adyen, supporting in-person and online payment gateways.



⚡ Super Fast Transaction Speed

Adyen infrastructure optimised for mass volume trading

🛡️ Offline Payment Security

Deferred transaction support with automatic sync

▶▶ Same Day Banking Onboarding

Superfast and seamless external supplier internalisation

🏛️ Multi-Entity Banking Platform

Internalise external entities and automate revenue splits

👏 Easy PCI Compliance

Fully covered, no hassle.

🔒 PCI P2P Encryption

End-to-end payment protection.

OMNI-CHANNEL EPOS SYSTEMS

Flexible Hardware

Counter Ordering

Table Ordering

Interval Ordering

Digital/QR Ordering

Self-Service Kiosks

In-Seat/Box Delivery

Frictionless

Integrated Production Tools

Merchandise Management

Ecommerce



COMPLETE SERVICE FORMATS



COUNTER ORDERING

Speed up counter service with fast, reliable POS systems and seamless offline connectivity.



TABLE ORDERING

Deliver smooth, sophisticated hospitality with cross-platform table ordering and integrated restaurant solutions.



INTERVAL ORDERING

Offer a fast, efficient way for attendees to order ahead and pick up with ease.



RETAIL & SHOP

Centralised sales across merch stands and online stores, keeping stock connected in one retail ecosystem.



SELF-SERVE KIOSKS

Streamline peak-time service with easy-to-use kiosks, improving convenience and reducing staff pressure.



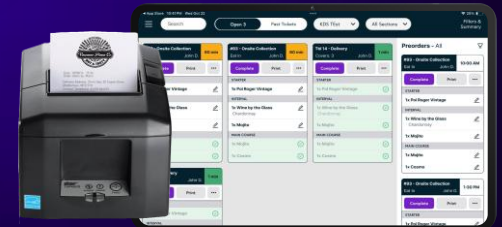
IN-SEAT/BOX DELIVERY

Keep attendees in seat - deliver food and drinks directly to their seats or boxes.



FRICTIONLESS BARS

Self-pouring drink dispensers integrated with Boxxbar and other frictionless providers.



PRODUCTION TOOLS

Connect front-of-house and kitchen operations with area-specific displays, real-time stock visibility, and prioritised order handling.

FLEXIBLE POINT OF SALE

A robust, flexible
POS solution built
to support all
venue service
environments.



MPOS CORE
QR code scanner
Wi-Fi 3G, 4G, **Offline**
Receipt printer



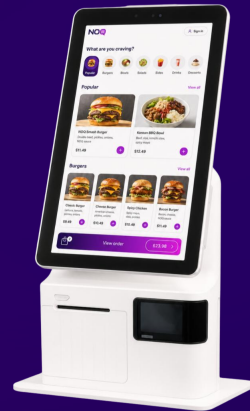
MPOS STEADY
QR code scanner
Wi-Fi 3G, 4G, **Offline**
Receipt printer



FPOS CORE
Tablet linking to any NOQ
payment terminal
Wi-Fi, 3G, 4G, **Offline**



FPOS VIEW
Tablet with customer display
screen, QR code scanner,
Wi-Fi 3G, 4G, **Offline**



SELF-SERVICE KIOSK
Reduce queues and labour,
with seamless multi-vendor
ordering flows



WAITER PAD POS
Compact tablet paired with
Bluetooth card reader, supporting
agile, on-the-floor service



PRODUCTION TOOLS
Integrated kitchen displays and
printers that keep production fast,
accurate and connected

CORE MOBILE POS

Perfect for high-volume expanding operations and delivering high-quality service across seated service settings complex estates.

 **All-in-One Device** – POS, Card & Cash payments and receipt printing

 **Multi-Network Failover** – operate over 3G, 4G, Wi-Fi & offline mode

 **Superfast Transactions** – Market-leading Adyen-powered speed

 **Easy to Use** – Intuitive UI with 2-click checkout

 **Fully Mobile** – Ideal for table, roaming & box service

 **Inbuilt Printing** – Compact, integrated receipt printer

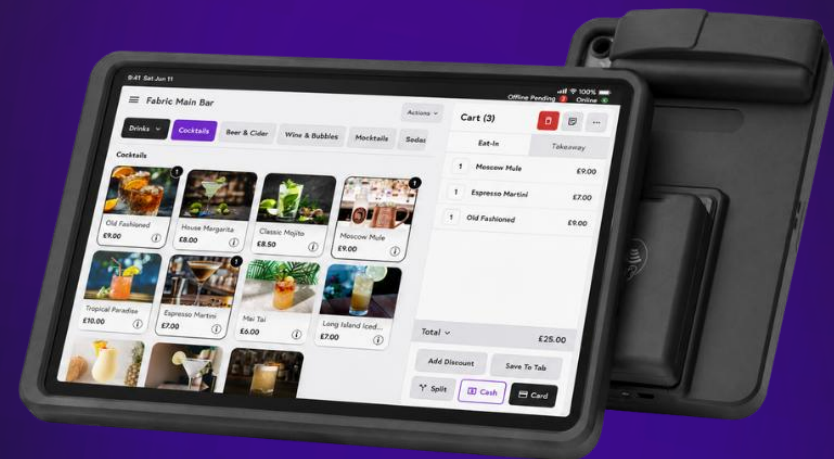
 **Integrated Production** – Sends orders to kitchen displays & printers

 **QR & Barcode Scanning** – For loyalty, tickets, vouchers & stock



WAITER PAD MOBILE POS

Perfect for hospitality venues, VIP areas and table-service environments where teams need fast ordering, flexible tab management and clear control over tables, seats and service zones.



 **Table Service Ordering** – Take orders directly at the table

 **Tabs & Open Orders** – Create, manage and update customer tabs

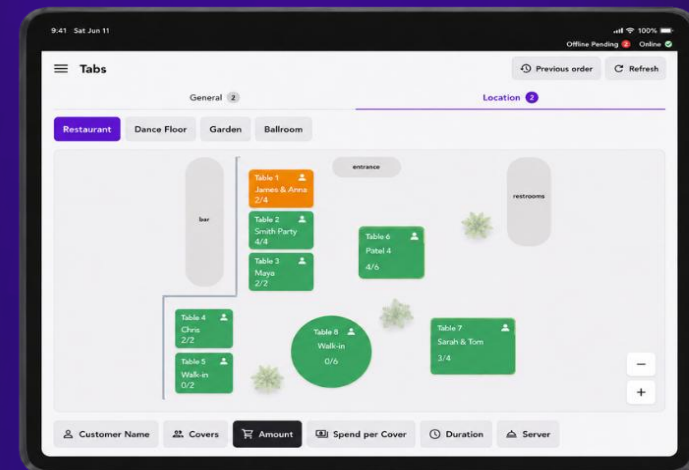
 **Table & Seating Management** – Clear control of tables, seats and service areas

 **Real-Time Order Routing** – Send orders instantly to KDS or printers

 **Pay at Table** – Close tabs and take payment tableside

 **Integrated Production** – Simple KDS and printer integration

 **Intuitive UI** – Quick navigation across tables, menus and checkout



FIXED COUNTER-TOP POS

Robust and durable fixed POS setups designed to support dynamic service across concourse, hospitality, retail, and beyond.

-  **Integrated Payments** – F&B, merch, card and cash
-  **Offline Connectivity** – 3G, 4G, Wi-Fi and offline mode
-  **2-Click Checkout** – Fast, intuitive transaction flow
-  **Customer-Facing CDS** – Clear basket, order and payment display
-  **Table & Tab Management** – Manage seated service and open tabs
-  **Flexible Hardware** – Fixed tills, terminals and customer displays
-  **Integrated Production** – Simple KDS and printer integration
-  **QR & Barcode Scanning** – For loyalty, tickets, vouchers and stock



SELF-SERVICE KIOSKS

Venue-focused self-service ordering built to reduce queues, increase throughput and support flexible fulfilment across concourse, hospitality and Boxes.

-  **Integrated Payments** – F&B, merch, card and cash
-  **Offline Connectivity** – 3G, 4G, Wi-Fi and offline mode
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ENTITLEMENTS, CRM & ATTENDEE MANAGEMENT

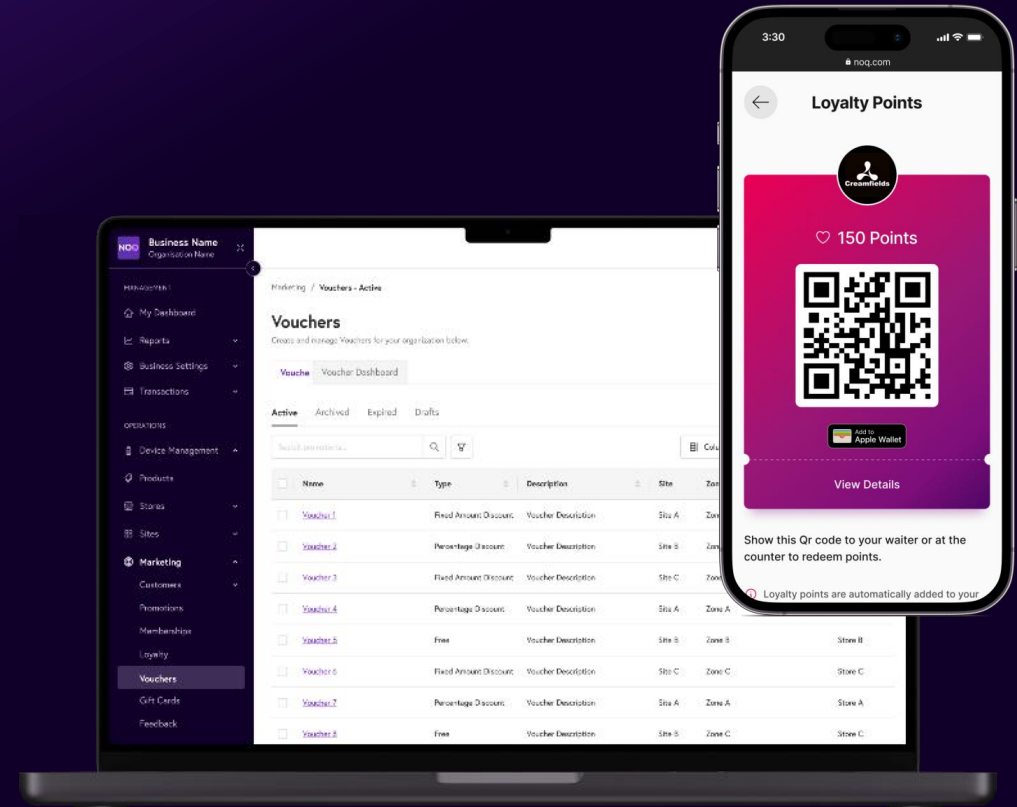
Ticketing Integration

Memberships

Loyalty

Discounts

Promotions



SPEKTRIX»»» TICKETING INTEGRATION

Connecting ticketing, memberships and F&B into a single customer journey.

✓ Phase 1 | Live Today – Membership & Ticket Validation

Redeem member discounts with a simple QR scan at POS while linking every transaction back to the customer's Spektrix profile.

🛒 Phase 2 | Live Today – Customer Spend Intelligence

Combine ticket scans and every POS transaction to understand exactly who buys what, where and when—feeding richer insight back into Spektrix / your CRM than any existing integration.

📺 Phase 3 – Pre-Order During Ticket Purchase

When a ticket is purchased, a NOQ mobile ordering link is automatically sent to the customer, enabling pre-orders that can be instantly redeemed at the point of sale by scanning their ticket QR code

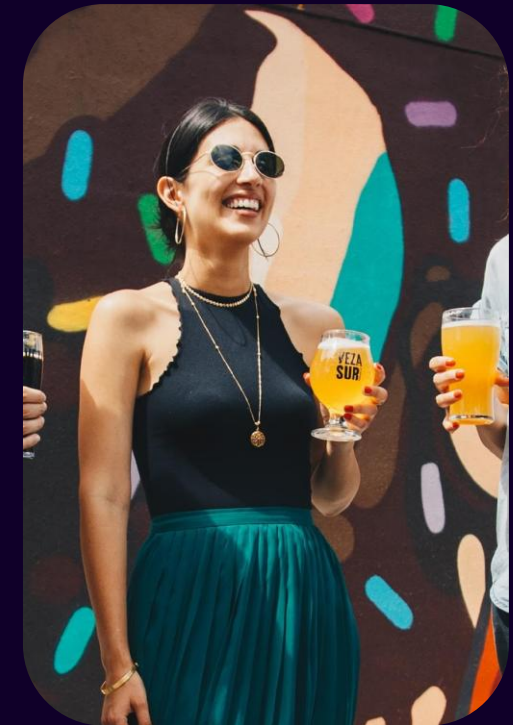
📺 Phase 4 – Sell Tickets Anywhere

Sell tickets directly through NOQ kiosks and POS terminals, with sales data and funds automatically synchronised to Spektrix via API.

Don't stop at *who!*
Discover who buys what, where,
and when – link transactions to
ticket data with NOQ!

AMY
Shakespeare
Lover

x5 visits | x7 purchases |
£12.80 ATV



x4 vegan burgers | x3
0% IPA | £64.50 GR

Main bar x3 |
Restaurant x2

MEMBERSHIPS & LOYALTY

Connect memberships to NOQ, enabling seamless redemption at every point of sale while building a richer understanding of member behaviour.

Seamless Membership Redemption

Members simply scan their digital membership QR code at any NOQ POS to automatically redeem discounts, offers and entitlements.

Every Basket Linked to a Member

Every purchase is associated with the customer's membership profile, giving you a complete picture of member spend, preferences and visit frequency.

Integrated Loyalty & Rewards

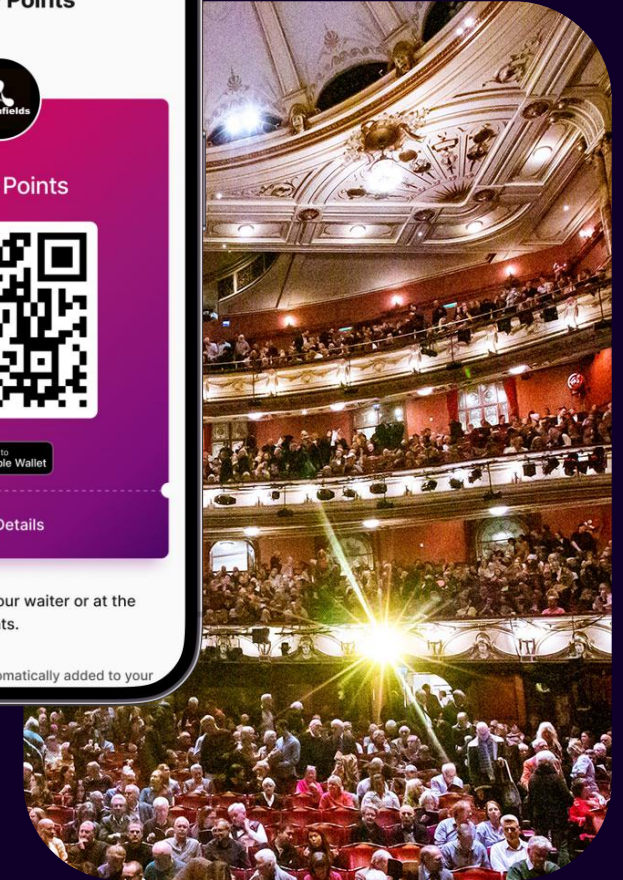
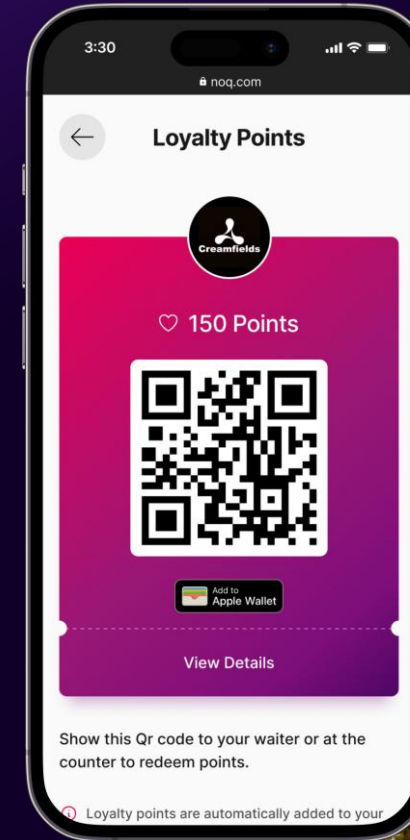
Support digital membership cards, loyalty schemes, points, vouchers and exclusive member benefits—all redeemed instantly at the till.

Rich Member Insights

Understand what your members buy, when they visit and where they spend, unlocking smarter reporting, segmentation and targeted campaigns.

Increase Member Value

Use purchasing behaviour to deliver personalised offers, reward loyalty, encourage repeat visits and maximise member lifetime value.



MANAGEMENT FEATURES

Custom Reporting

Real-Time Data

Third Party Management

Revenue-Based Commission Splits

Device Management

Staff & User Management

Stock Management

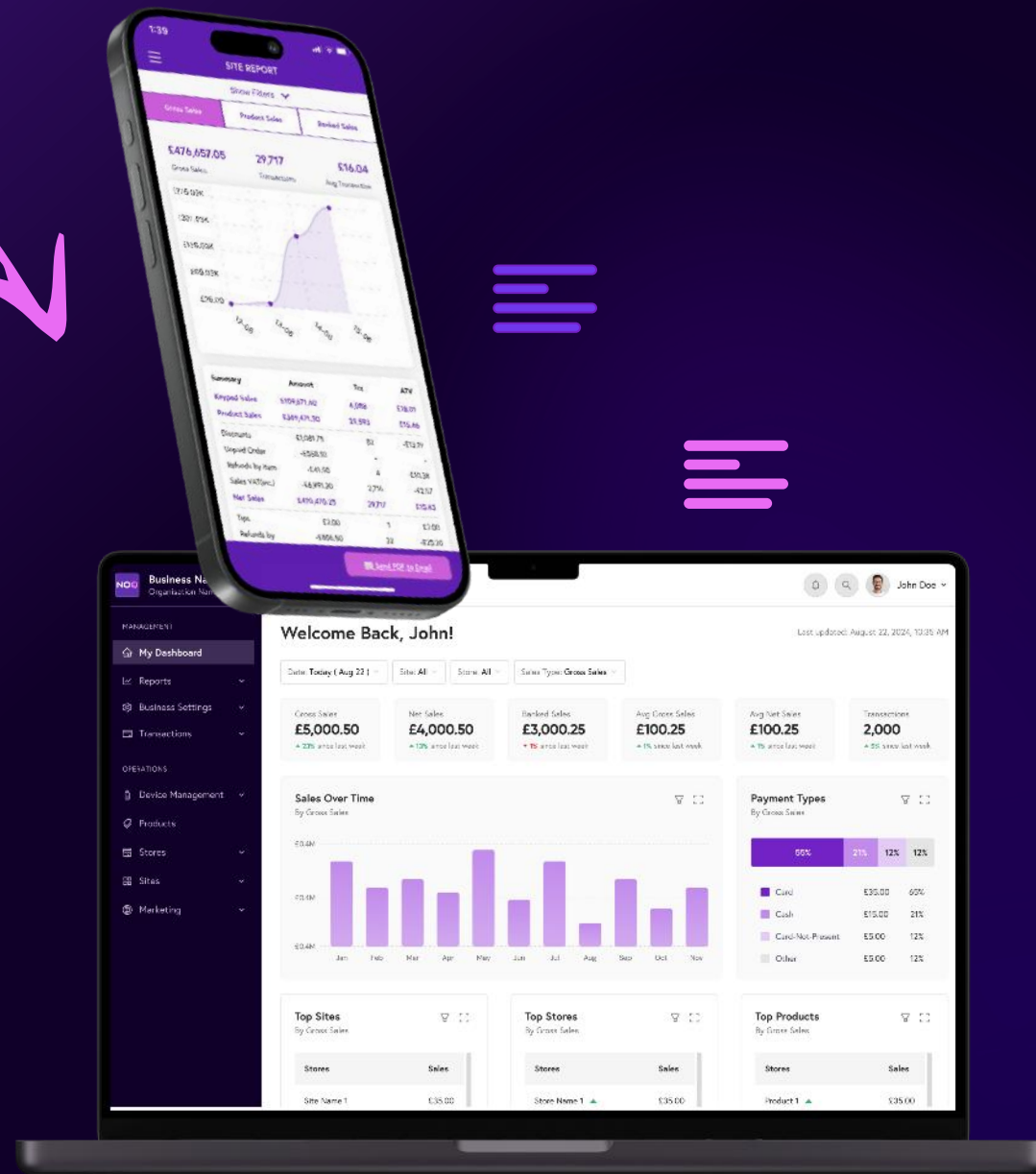
Site-Wide Refunds



VENUE-WIDE MANAGEMENT & REPORTING

- ✓ One login with multi-outlet/multi-site reporting
- 🤖 Automated revenue share
- 📱 Centralised device management
- 📊 Accurate real-time data – via NOQ Insights App
- 🧩 Custom Reporting & Live Dashboards
- 🔑 Tiered account accessibility

Manage your venue from a central back-end solution, providing complete control over all operations, data, cash flow & external vendor payouts.



VENUE-WIDE DATAHUB

Data centralised real-time with every transaction

Data Category

 **Sales Performance**

 **Comparative Reporting**

 **Product & Menu Analytics**

 **Stock Management**

 **Operational SLAs**

 **Third-Party Oversight**

Sample Insights

Real-time revenue by outlet or zone, transaction volume trends, Star products

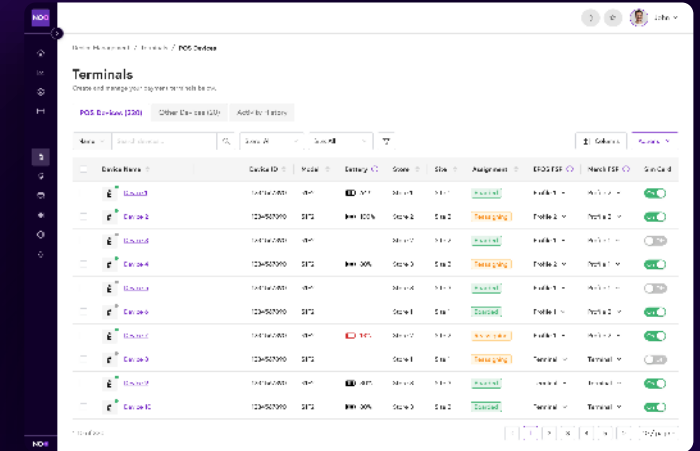
Outlet, product, zone, time frame, ATV, GMV

Top and low-performing SKUs, margin contribution by item, product mix by demographic

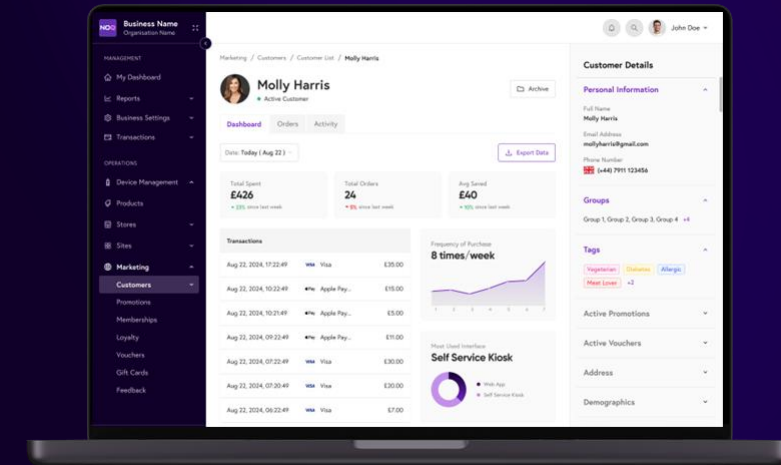
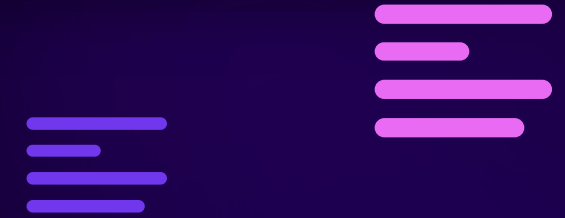
Live stock levels, sell-through rates, waste tracking, auto-replenishment triggers

Average transaction time, queue wait time, terminal downtime, pinch points by outlet and time

Vendor-level sales and performance, contract SLA compliance, cross-vendor comparisons



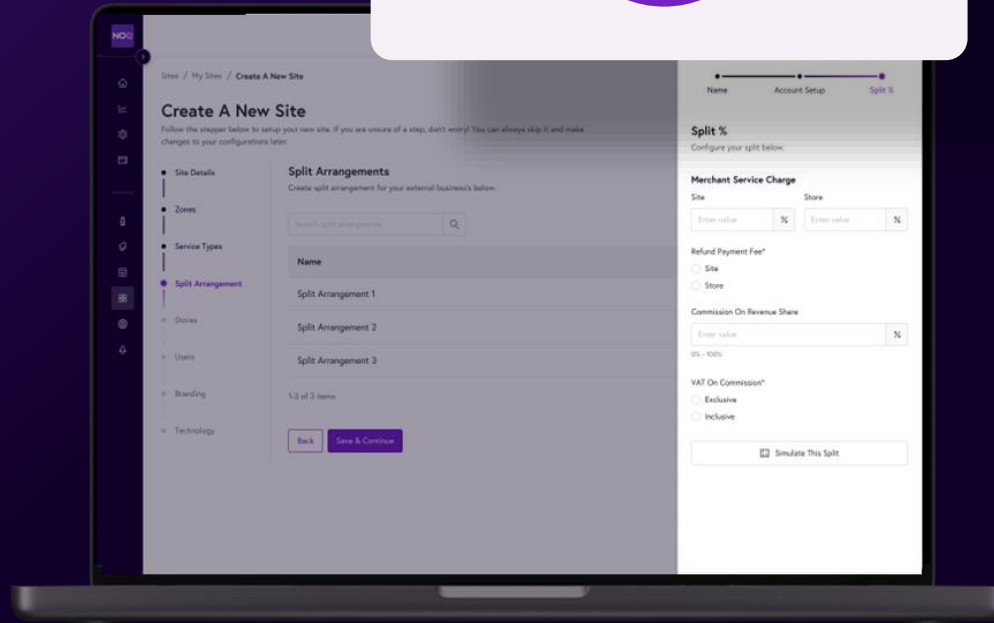
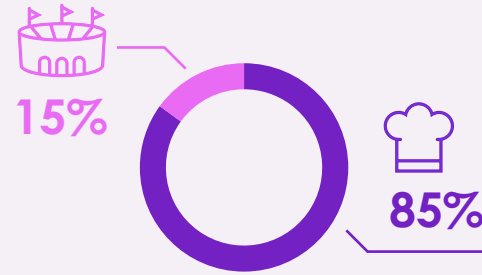
Device Name	Device ID	Make	Battery	State	Signal	Assignment	EPOS FSR	Next FSR	On/Off
Carve3	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve2	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve5	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve4	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve9	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve6	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve7	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve8	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve10	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On
Carve12	135427950	IBM	100%	Normal	100%	Normal	Full	Full	On



CENTRALISE & CONTROL THIRD PARTY OPERATORS

Centralise 3rd party operators, retain site-wide view and extract % based commissions / fees automatically

- 01 Charge a % of vendors' total takings as each payment is made
- 02 Deduct fixed costs from vendors' takings – deposits, service fees etc.
- 03 Hold vendor revenue in escrow accounts
- 04 Tier-based revenue share dependent on vendor turnover



**Instantly extract
% commissions & costs
from 3rd party vendors!**

NOQ's automated financial system enables next-day vendor revenue payouts, while separating commissions and any fixed costs!

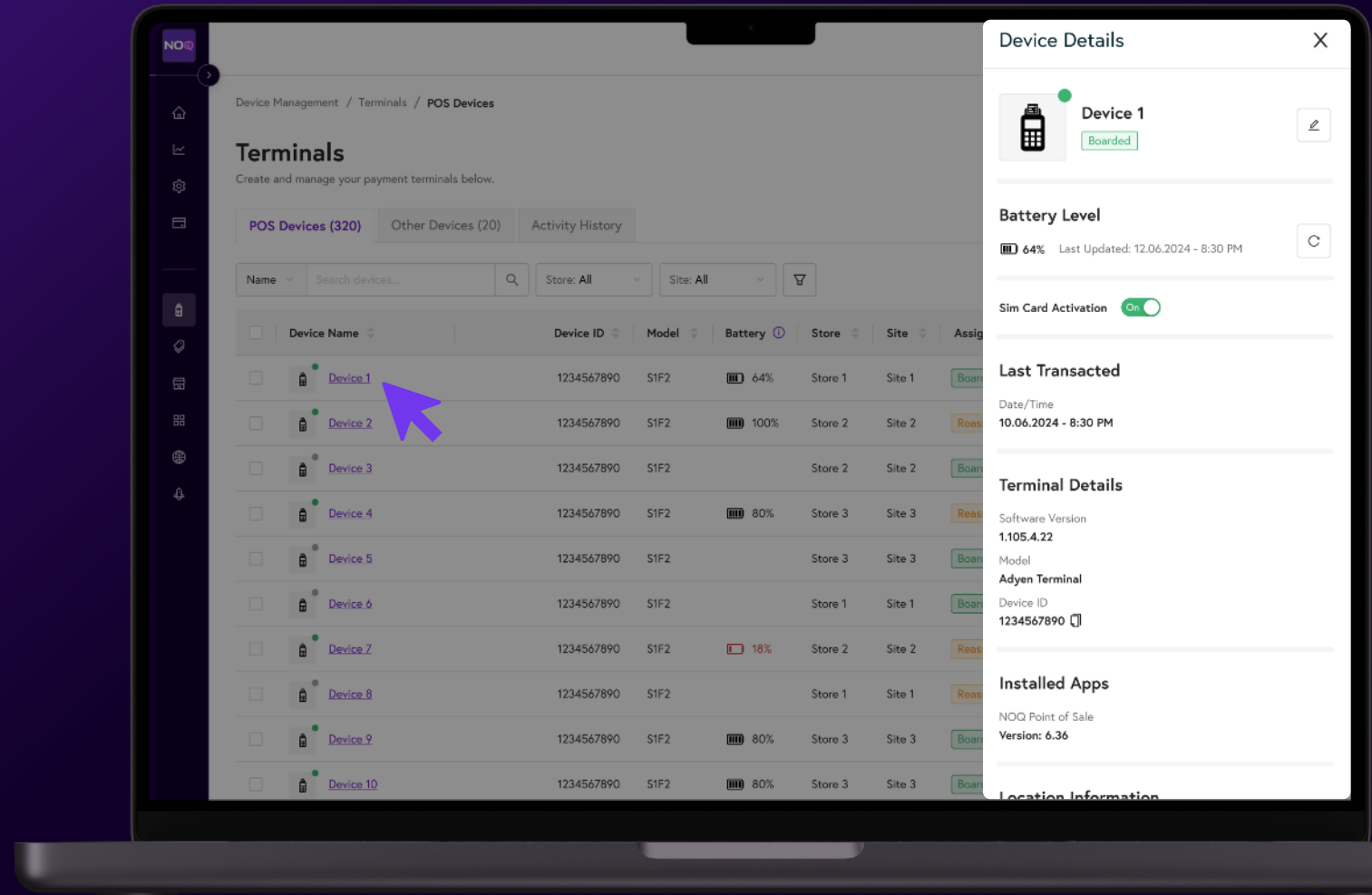
Save on admin time –
explore NOQ's Revenue
Split System!

DEVICE MANAGEMENT

Gain comprehensive insights into terminal activity for full visibility and control

Metrics Monitored

- ✓ Battery level
- ✓ Wi-Fi and 3G/4G connection status
- ✓ Sales performance per terminal
- ✓ Terminal location/assigned store
- ✓ Power on/off status
- ✓ App version installs
- ✓ Online/offline status
- ✓ Last sale processed



STAFF / USER MANAGEMENT



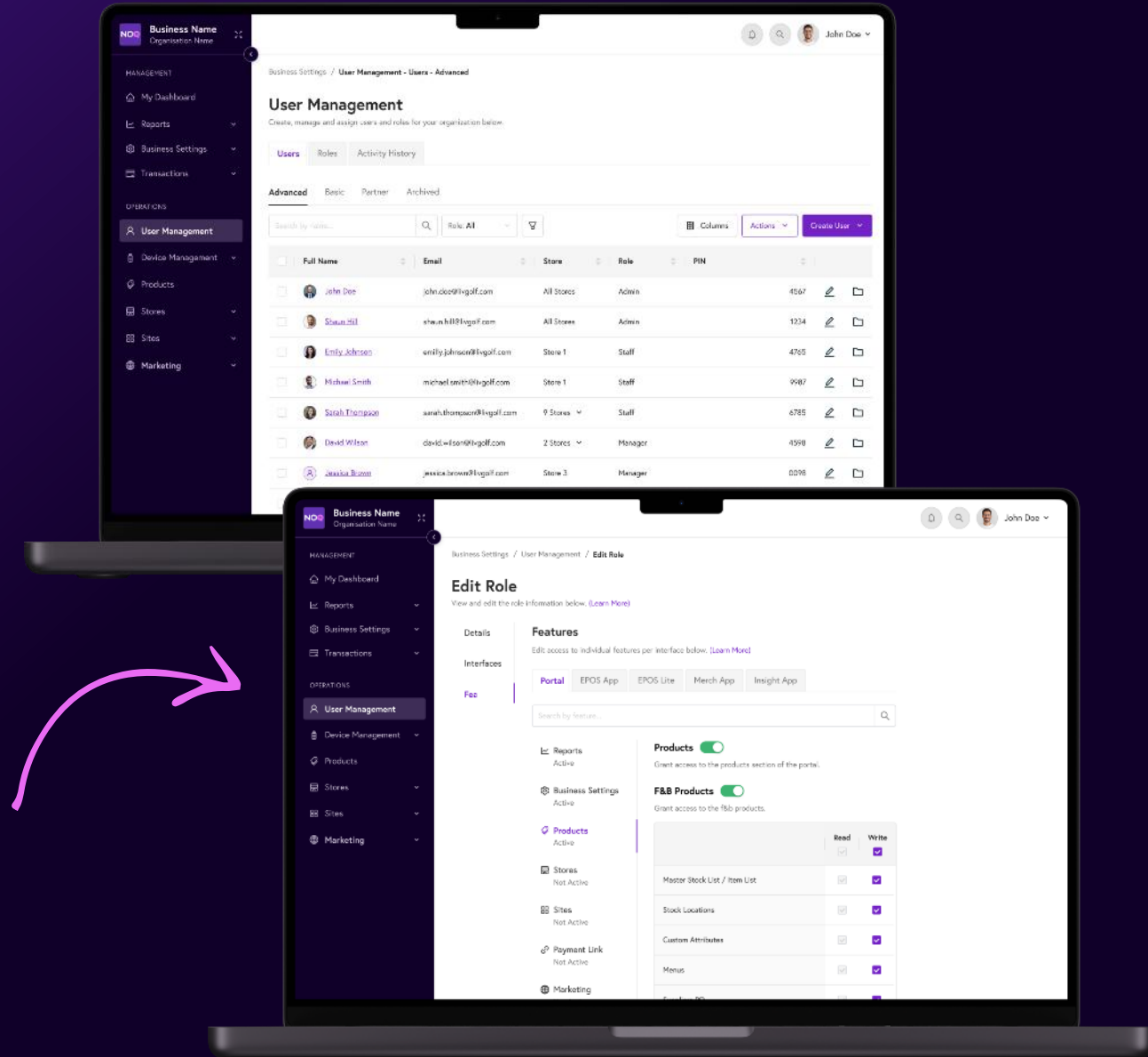
Flexible User Management: Manage in-house vs external users, with bespoke settings to suit all operating parties.



Customisable Permissions: Tailor permissions and functionalities for each terminal, store, zone, or venue, based on the end user.



Operational Efficiency: Ensure smooth operations by setting access levels specific to roles and responsibilities.



STOCK MANAGEMENT



Manage your stock through the backend portal



Set up your ideal stock levels and get alerts when your stock levels are running low



Manage and track the movement of stock across locations



Access gross profit margin reports, stock variance reports and more



Real-time stock valuation - View both the cost & retail value of your stock, including sell-through value metrics

Item Name	Item SKU	Item Category	Tags	Assigned Locations	Selling Price
Blanket	-	-	Maroon S	2	£4.00 - £5.00
Blanket - Small	-	-	-	-	£4.00
Blanket - Large	-	-	-	-	£5.00
White Tour T shirt	-	1. Apparel	Westlife	2	£30.00 - £30.00
White Tour T shirt - Small	-	-	-	-	£30.00
White Tour T shirt - Medium	-	-	-	-	£30.00
White Tour T shirt - Large	-	-	-	-	£30.00
White Tour T shirt - Xlarge	-	-	-	-	£30.00
White Tour T shirt - 2X Large	-	-	-	-	£30.00
Black Tour T Shirt	-	1. Apparel	Westlife	2	£30.00 - £30.00
Black Tour T Shirt - Small	-	-	-	-	£30.00
Black Tour T Shirt - Medium	-	-	-	-	£30.00

White Tour T Shirt - Stock Level

Stock Locations

FDA Stand 1
FDA Stand 2

Stock level

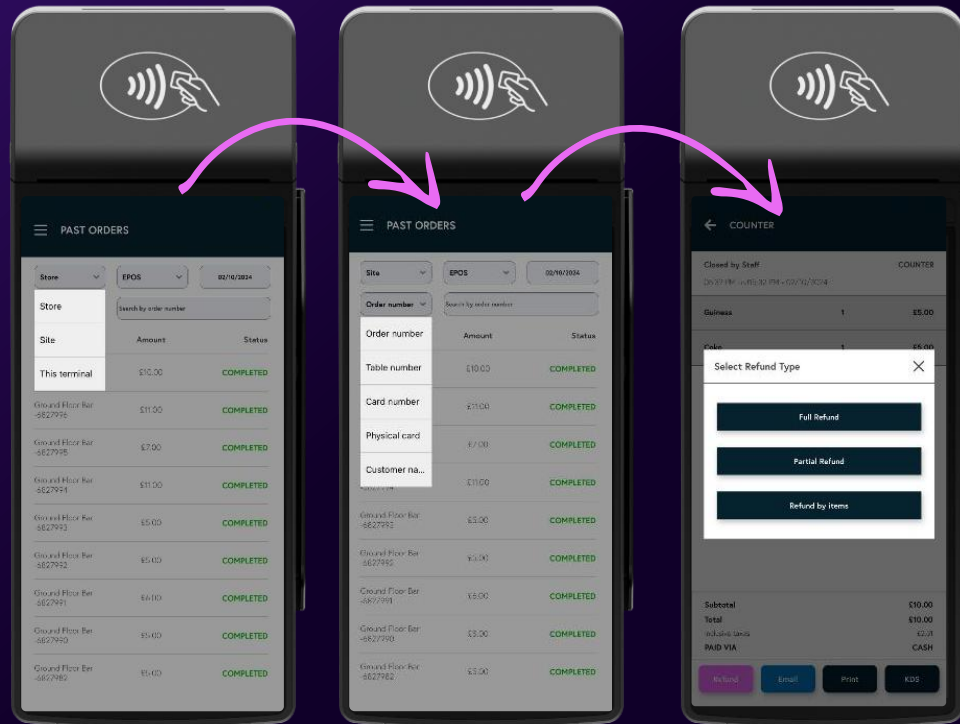
180
100



Stock

TAP & SEARCH REFUNDS

- ✓ **Super Fast Refunds:** Process refunds by tapping the customer's payment card against the terminal to search & find a contested transaction.
- ✓ **Store Specific Sorting:** Search refunds by specific stores to ensure correct transactions are re-processed
- ✓ **Flexible:** Refund full orders, specific items, or partial amounts, with automatic linkage to product reports.
- ✓ **Automatic Tracking:** Refunds can be locked to management or logged against specific staff for tracked reporting if required.
- ✓ **Enabling Cup Refunds:** Seamlessly handle refunds for various cup schemes whether it's reusable, refundable, or deposit-based.



ACCOUNT MANAGEMENT & SUPPORT

Onboarding

Implementation

Training

Account Management

Customer Support

Technical Development

Service Optimisation



END-TO-END SUPPORT & SERVICE OPTIMISATION



IMPLEMENTATION, SETUP & TRAINING

🔧 **Tailored Setup & Strategy** – We align POS systems and menus to match your event format, layout, and service goals.

🔧 **Full-Service Onboarding** – End-to-end support covering system setup, stock configuration, and platform integration.

👥 **On-Site Deployment & Training** – Our team handles full installation and provides hands-on staff training to ensure a smooth launch.



DEDICATED ACCOUNT MANAGEMENT

👤 **Dedicated Contact** – A single point of contact who knows your estate and ensures seamless planning, delivery, and optimisation.

☎️ **7-Day Support** - Call and remote support every day, keeping your operations running without disruption.

📊 **Training & Success** - Ongoing training, performance reviews, and recommendations to boost efficiency and revenue.



CONTINUED TECHNICAL DEVELOPMENT

🕒 **Focused Dev Roadmap** – A flexible plan aligned to your growth, supporting both long-term goals and immediate needs.

💬 **Event-Smart Engineers** – Work with developers who understand the demands and complexities of venues & live events.

⚡ **Agile Support** – Fast, responsive fixes without waiting in long dev queues.

THANK YOU

FOR YOUR CONSIDERATION

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